

# Fenner Drives Product Testimonial

*Eagle Blue 55D*

*Roofing Tiles*

*West Sussex, UK*

Monier Ltd  
Sussex Manor Business Park  
Gatwick Road  
Crawley  
West Sussex RH10 9NZ



Joanna,

I would like to assist yourselves with a letter of recommendation as you and your company have been of great assistance and value over the last 4 years.

Firstly I would like to comment on the speed and way you have helped us save money and time with better products, new innovations and the problem-solving that your technical and sales team have helped us with.

A typical issue was a problem we were having with both downtime and costs. One machine we were losing approx 30mins per week in breakdown time and spending £150 per week in repairs. Since your technical team have sorted the problem for us with a different polycord we have not spent any money or had a breakdown in 8months. This is just one of the technical and money saving ideas that have come from your team.

The other main attribute is that you never give up with a problem. Although it took several attempts to sort the problem of welding the 18mm Bytol 55D you achieved the solution for our factory and others in our group. Again saving downtime and money.

Also when I speak to your sales team with either a price query or a technical problem it is never a problem to sort out always being polite and helpful which sometimes I know is hard with the situation everyone is working in today and pressures everyone endures.

Gordon Bullock  
Monier Ltd



[www.fennerdrives.com](http://www.fennerdrives.com)



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